GOVERNMENT OF INDIA
TOURISM
LOK SABHA

UNSTARRED QUESTION NO:3472
ANSWERED ON:24.08.2006
TRAVEL PACKAGES .
Singh Kunwar Rewati Raman

Will the Minister of TOURISM be pleased to state:

(a) Whether a large number of travel packages are offered to tourists, Indians as well as foreigners, by the travel agencies through newspapers;

(b) If so, whether there is any machinery to ensure that these packages do not take the tourists for a ride because of any fine print in their advertisements and are genuine and quality conscious; and

(c) If so, the details thereof?

Answer

THE MINISTER OF TOURISM AND CULTURE (SMT. AMBIKA SONI)

(a): Yes, Sir.

(b) and (c): In order to curb cheating and to ensure quality standards and service, the Ministry of Tourism has a voluntary scheme to grant recognition to bonafide Travel agents, Tour Operators, Tourist Transport Operators, Domestic Tour Operators and Adventure Tour Operators. This recognition is granted only after the applicants fulfill the various norms and conditions which are laid down in the guidelines. The initial recognition is granted for a period of 3 years and thereafter renewals are done for 5 years. In addition the Ministry of Tourism has a Complaints Cell for redressal of tourist complaints.